

## **Aviva Investors goes live with IFDS**

### Europe's leading transfer agency providers go live with a full range of services supporting Aviva Investors UK business

**London, 26 October 2009** – International Financial Data Services (IFDS), the international transfer agency joint venture between State Street Corporation and DST Systems, Inc., announced today that it has successfully converted and gone live with the remaining funds for Aviva Investors UK domiciled fund range. This is the final stage of transition of a complete range of UK domiciled collective investment funds and structured products.

Aviva Investors has outsourced its investor record keeping and transfer agency to IFDS on a full-service basis, including servicing of distributors and financial institutions, along with the investor and adviser call centre for its UK range of funds and structured products. The arrangement also covers servicing of the joint venture with The Royal Bank of Scotland.

IFDS provides market-leading service and technology solutions for distributors, advisors and investors in Canada, Ireland, Luxembourg and the UK, as well as to the U.S. market via Boston Financial Data Services.

**John Clougherty, Chief Executive, Aviva Investors UK Fund Services Limited:**

*"We are very pleased with the transfer of our client administration to IFDS. This was one of the largest migrations in the industry and has been completed on time. We expect that outsourcing our client service and transfer agency will result in better client service and reduce costs. It is another significant step in building our position as a leading retail investment manager in the UK market. We have aggressive plans to grow market share in the UK and I am confident that in IFDS we have chosen a service provider capable of supporting this ambition."*

**Simon Hudson-Lund, Chief Executive Officer - IFDS, commented:**

*"We are very pleased to have completed the transition of the Aviva books of business into IFDS. We are committed to providing our clients with high levels of administration services and customer support. The decision by Aviva to outsource on a full service basis to IFDS is testament that we are the leading provider of services in the transfer agency market."*

**- ENDS -**

# INTERNATIONAL FINANCIAL DATA SERVICES PRESS RELEASE

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## NOTES TO EDITORS:

### Aviva Investments UK Ltd ("Aviva")

Aviva Investors is the global asset management business of Aviva plc, the world's fifth-largest insurance group\*. The company delivers investment management solutions, services and client-driven performance to clients worldwide. Aviva Investors operates in 15 countries in Asia Pacific, Europe, North America and the United Kingdom.

For more information go to [www.avivainvestors.co.uk](http://www.avivainvestors.co.uk).

\*Based on gross worldwide premiums for the year ended 31 December 2008

### International Financial Data Services ("IFDS"):

Is a 50/50 joint venture between affiliates of Boston-based **State Street Corporation**, the world's leading provider of services to institutional investors, and **DST Systems Inc.**, a Kansas City, Missouri-based leading provider of shareholder accounting services and proprietary systems.

IFDS is today recognised as the world's leading provider of investor record keeping and transfer agency solutions on a BPO (Business Process Outsourcing) and ASP (Application Service Provision) basis. Our services are provided to a wide range of global collective investment, wealth management and platform clients, supporting over 17 million accounts for over 190 organisations, over 9,000 funds and with over 2,700 experienced staff based in four locations (Canada, Ireland, Luxembourg & United Kingdom). Figures as June 30, 2009.

### State Street Corporation:

State Street Corporation (NYSE: STT) is one of the world's leading providers of financial services to institutional investors including investment servicing, investment management and investment research and trading. With \$17.9 trillion in assets under custody and administration and \$1.7 trillion in assets under management at September 30, 2009, State Street operates in 27 countries and more than 100 geographic markets worldwide

### DST Systems, Inc.:

DST Systems, Inc. provides sophisticated information processing and computer software products and services to support the mutual fund, investment management, insurance and healthcare industries. In addition to technology products and services, DST provides integrated print and electronic statement and billing output solutions through a wholly owned subsidiary. DST's world-class data centers provide technology infrastructure support for mutual fund companies, healthcare providers, banks, mortgage bankers and insurance companies around the globe. DST is headquartered in Kansas City, Missouri, and is a publicly traded company on the New York Stock Exchange.

For more information visit the International Financial web site  
or State Street's web site  
or DST Systems web site  
or DST Global Solutions web site

ifdsgroup.com  
statestreet.com  
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dstglobalsolutions.com

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