



IFDS achieves ISO 9001 certification

IFDS achieves ISO 9001 registration from the British Accreditation Bureau.

London, 2 March 2009 - International Financial Data Services (IFDS), the international transfer agency joint venture between State Street Corporation and DST Systems, Inc., announced today that it has achieved the internationally recognised ISO 9001 certification, establishing IFDS as one of the leaders in its field.

This independent assessment was conducted by the British Accreditation Bureau a leading Certification Body, and demonstrates IFDS' commitment to customer service and quality delivery.

IFDS has now earned the right to display the coveted British Accreditation Bureau Quality Shield and ISO 9001 logo to demonstrate conformance to the standard.

ISO 9001 was first introduced in 1987 and requires organisations to demonstrate that they have a quality management system in place to ensure consistency and improvement, leading to high levels of performance and customer satisfaction. Accredited organisations are committed to continuous improvement and are assessed annually to ensure progress is being maintained.

IFDS provides market-leading service and technology solutions for distributors, advisors and investors in the UK as well as Canada, Ireland, Luxembourg and via Boston Financial Data Services to the U.S. market.

Simon Hudson-Lund, Chief Executive Officer, commented:

"Continual improvement is one of our core values, so we are very pleased to receive external verification that we operate to those values. The ISO 9001 certification demonstrates we provide quality solutions to our clients and their customers."

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INTERNATIONAL FINANCIAL DATA SERVICES PRESS RELEASE

2 March 2009

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NOTES TO EDITORS:

The British Accreditation Bureau:

Our reputation was established in 1965 as a division of Salford University Business Services. In 1997, the Secretary of State for Trade and Industry approved the use of the word 'British' in our new corporate title (The British Accreditation Bureau), in recognition of our pre-eminent status. Today, our core business is the accreditation of people, services and organisations. We certify organisations to the latest ISO management standards and design and manage bespoke accreditation schemes. Such schemes are based on the establishment of standards, which can be developed to be recognised company-wide, industry-wide, nationally or internationally. www.british-accreditation.co.uk

International Financial Data Services ("IFDS"):

Is a 50/50 joint venture between Boston-based **State Street Corporation**, the world's leading provider of services to institutional investors, and **DST Systems Inc.**, a Kansas City, Missouri-based leading provider of shareholder accounting services and proprietary systems.

IFDS is today recognised as the world's leading provider investor record keeping and transfer agency solutions on a BPO (Business Process Outsourcing) and ASP (Application Service Provision) basis. Our services are provided to a wide range of global collective investment, wealth management and platform clients, supporting over 17 million accounts for over 160 organisations, and with over 2,500 experienced staff based in four locations (Canada, Ireland, Luxembourg & United Kingdom). Figures as September 30, 2008.

State Street Corporation:

State Street Corporation (NYSE: STT) is the world's leading provider of financial services to institutional investors including investment servicing, investment management and investment research and trading. With \$12 trillion in assets under custody and \$1.4 trillion in assets under management at December 31, 2008, State Street operates in 27 countries and more than 100 geographic markets worldwide

DST Systems, Inc.:

DST Systems, Inc. provides sophisticated information processing and computer software products and services to support the mutual fund, investment management, insurance and healthcare industries. In addition to technology products and services, DST provides integrated print and electronic statement and billing output solutions through a wholly owned subsidiary. DST's world-class data centers provide technology infrastructure support for mutual fund companies, healthcare providers, banks, mortgage bankers and insurance companies around the globe. DST is headquartered in Kansas City, Missouri, and is a publicly traded company on the New York Stock Exchange.

For more information visit the International Financial web site
or State Street's web site
or DST Systems web site
or DST International's web site

ifdsgroup.com
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