INTERNATIONAL FINANCIAL DATA SERVICES

PRESS RELEASE

5 Aug 2008

IFDS sign outsourcing agreement for retail administration services with Norwich Union

Leading transfer agency signs major outsourcing deal with Norwich Union Investment Funds to provide full service administration

London, 5 August 2008 - International Financial Data Services (IFDS), the international transfer agency joint venture between State Street Corporation and DST Systems, Inc., announced today that it has reached agreement with Norwich Union Investment Funds (Norwich Union) for IFDS to provide a range of full service administration and call centre functions for the Norwich Union collective investments business.

During this year, Norwich Union has conducted a detailed and comprehensive review of the possible providers in the market and as a result has selected and now signed agreements with IFDS.

As a result of the agreement, all Norwich Union's collective investment administration, customer and intermediary call centre functions will be transferred to IFDS at a date to be finalised in 2009. At that point the Norwich Union business will migrate onto IFDS' FAST administration platform.

Cathryn Riley, Chief Operating Officer, Norwich Union Life said:

"We continue to see collective investments as an important area of future profitable growth. It is important that we have a low cost scalable platform to help us achieve this. IFDS are specialists in this particular area and they offer a robust model which will help to deliver economies of scale and cost efficiencies in our operation which will ultimately enable us to deliver further improvements in service."

Simon Hudson-Lund, Chief Executive Officer, commented:

"We are delighted to have secured this deal with Norwich Union to provide our market leading administration and customer services to Norwich Union and its customers and eagerly anticipate the commencement of those services upon transfer of the functions in 2009. At IFDS we are committed to providing our clients with the highest quality administration services and customer support. Norwich Union's decision to outsource to IFDS is testimony that we are the leading provider of such services."

- ENDS -

INTERNATIONAL FINANCIAL DATA SERVICES

International Financial Data Services (UK) Ltd
IFDS House, St. Nicholas Lane, Basildon, Essex, SS15 5FS, UK
Tel +44 (0) 870 887 2222 • Fax +44 (0) 870 888 3056 • www.ifdsgroup.com
Registered in England No. 2669935 • Registered office as above
Authorised and regulated by The Financial Services Authority

INTERNATIONAL FINANCIAL DATA SERVICES

PRESS RELEASE

5 Aug 2008

MEDIA CONTACTS:

Norwich Union

Louise Soulsby	Senior Media Relations Manager	T	+44 (0) 1904 452617

International Financial Data Services

Simon Hudson-Lund	Chief Executive Officer	T	+44 (0) 1268 44 3000

Penrose Financial

Nick Bone	Account Manager	T	+44 (0) 20 7786 4878

NOTES TO EDITORS:

Norwich Union is the UK's largest insurer. It is a leading provider of life, pensions and investment products and one of the largest Financial Adviser (FA) providers. FAs provide over 70% of the company's long-term savings business in the UK.

Norwich Union is the UK's largest general insurer with a market share of around 14%, with a focus on insurance for individuals and small businesses.
Norwich Union's news releases and a selection of images are available from Aviva's internet press centre at www.aviva.com/media

International Financial Data Services ("IFDS"):
Is a 50/50 joint venture between affiliates of Boston-based **State Street Corporation**, the world's leading provider of services to institutional investors, and **DST Systems Inc.**, a Kansas City, Missouri-based leading provider of shareholder accounting services and proprietary systems.

IFDS is today recognised as the world's leading provider investor record keeping and transfer agency solutions on a BPO (Business Process Outsourcing) and ASP (Application Service Provision) basis. Our services are provided to a wide range of global collective investment, wealth management and platform clients, supporting over 17 million accounts for over 160 organisations, and with over 2,500 experienced staff based in four locations (Canada, Ireland, Luxembourg & United Kingdom). Figures as June 30, 2008.

State Street Corporation:
State Street Corporation (NYSE: STT) is the world's leading provider of financial services to institutional investors including investment servicing, investment management and investment research and trading. With $15.3 trillion in assets under custody and $1.9 trillion in assets under management at June 30, 2008, State Street operates in 26 countries and more than 100 geographic markets worldwide

DST Systems, Inc.:
DST Systems, Inc. provides sophisticated information processing and computer software products and services to support the mutual fund, investment management, insurance and healthcare industries. In addition to technology products and services, DST provides integrated print and electronic statement and billing output solutions through a wholly owned subsidiary. DST's world-class data centers provide technology infrastructure support for mutual fund companies, healthcare providers, banks, mortgage bankers and insurance companies around the globe. DST is headquartered in Kansas City, Missouri, and is a publicly traded company on the New York Stock Exchange.

For more information visit the International Financial web site	ifdsgroup.com
or State Street's web site	statestreet.com
or DST Systems web site	dstsystems.com
or DST International's web site	dstinternational.com

- ### -